

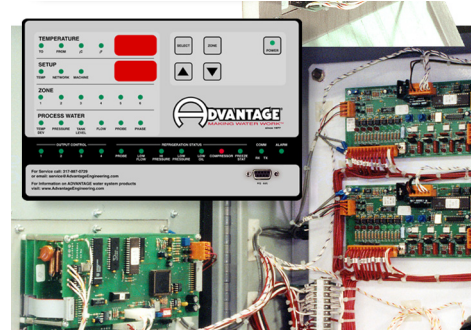
## ELECTRONIC INSTRUMENT REPAIR POLICY & PROCEDURE

All control instruments used in Advantage Engineering liquid chillers, temperature control units and water systems are covered by the machine's warranty. Proprietary "tailor made" instruments are manufactured by Advantage Electronics.

**If you experience problems with your Advantage control instrument, it's as easy as 1-2-3 to execute our repair or replacement system in order to get your Advantage equipment running.**

**IN WARRANTY SERVICE INCIDENT**

1. Call Advantage Service at 317-887-0729 for diagnostic assistance.
2. If a control instrument is determined to be at fault, a new or reconditioned instrument will be sent as a replacement.
3. Return the faulty instrument freight pre-paid for a full credit. **If the faulty instrument is not returned you will need to pay for it.**
4. Please provide a symptom for the faulty instrument.
5. Use the supplied shipping label to return the instrument.



**OUT-OF-WARRANTY SERVICE INCIDENT**

1. Call Advantage Service at 317-887-0729 for diagnostic assistance.
2. If a control instrument is determined to be at fault, you will be referred to the instrument manufacturer, Advantage Electronics. You have 3 options:
  - a. Purchase a new instrument as a replacement.
  - b. Send your instrument back for repair, freight prepaid. For a nominal fee (**currently \$265**) your instrument will be repaired and returned.
  - c. Do both and have a spare one on the shelf.
3. When sending your instrument back for repair, **include this form in the box.** Do not disassemble the instrument.

**OTHER INFORMATION**

1. Repair charges: Inspection - free; Repair - **\$265.00**. Terms: **NET 30 DAYS or Credit Card**
2. Repair Warranty: 1 year.
3. **Ship to: Advantage Electronics 525 E. Stop 18 Road Greenwood, IN 46143**  
**Attention: Repairs. (317-888-1946)**
4. Include in box: part, purchase order, contact name, phone number, symptom (if known).

Visa / MC / AE / PO# _____ Exp _____	Symptom _____
Contact Name _____	
Company _____	
Shipping Address _____	Billing Address _____
City _____ State _____ Zip _____	City _____ State _____ Zip _____
Return Via _____ Account # _____	Billing Email _____
Service Level:    Ground    Next Day    Early AM    2 Day    3 Day	Machine Model # _____
Phone: _____	Machine Serial # _____
Email: _____	

Pricing and return policy subject to change without notice or liability. Consult factory for current pricing and return policy.

**Remember to Promptly Return Instrument Supplied Under Warranty.**